



[www.westoxon.gov.uk](http://www.westoxon.gov.uk)

WEST OXFORDSHIRE  
DISTRICT COUNCIL

# Keeping your private water supply safe



*This leaflet alerts the owners and users of private water supplies to the risks of contamination of their water.*

## Contents:

Protecting your water supply	3
What is a private water supply?	3
What is the problem?	3
What should I do?	4
Keep your supply safe	4
Supplies from springs, wells or boreholes	4
Supplies from streams, rivers, lakes or ponds	4
Supplies from farmland where animals graze or manure is spread	5
If you supply water to others	6
Should I get my supply checked?	6
Should I get my supply treated?	7
What else can I do?	7
Sources of contamination	8
Types of private water supply	10

## Protecting your water supply

A number of serious illnesses can be contracted from contaminated water supplies.

Although most private water supplies are probably safe to drink most of the time, this leaflet advises of the risks and of what you can do to protect your supply. It also gives you information about different types of private water supply and what may contaminate them.

### What is a private water supply?

In general terms a private water supply is any water supply which is not provided by a water company. It is not a 'mains' supply. About 1% of the population of England and Wales have private water supplies to their homes. Most private supplies are situated in the more remote, rural parts of the country. The source of the supply may be a well, borehole, spring, stream, river, lake or pond. The supply may serve just one property or several properties through a network of pipes.

### What is the problem?

Safe drinking water is essential to good health. All private water supplies can pose a threat to health unless they are properly protected and treated. They may become contaminated with bacteria, protozoa, parasites and viruses (micro-organisms) or other substances. Many of these are harmless, but some may cause serious illness or even death in vulnerable people. You may not be able to tell whether your water is safe as contamination may not show by smell, taste or colour of the water. Unlike public supplies, many private supplies are not treated to remove contamination.

## What should I do?

Find out about your water supply:

- who is responsible for the upkeep and maintenance (if this is not clear, consider reaching an agreement with the other users)
- where is the source?
- where does it go to get to your property?
- is it treated in any way?
- is the treatment equipment in good order & serviced regularly?

## Keep your supply safe

Make sure you inspect all parts of your supply, including the catchment area, regularly to check it is in good order and has not been interfered with or damaged. Any defects found should be put right as quickly as possible.

## Supplies from springs, wells or boreholes

Check that the source is adequately protected to stop surface water getting into your supply, particularly at times of heavy rain.

## Supplies from streams, rivers, lakes or ponds

The collection arrangement should include a settlement pond to allow larger particles to settle before the water flows into your supply. It should also include a sand or gravel filter after the settlement pond to remove organic material and small animals. These filters may not remove all micro-organisms and will not remove chemical contamination.

Ensure that the water collected is not contaminated by discharges from a septic tank, any sewage discharge upstream or run-off from farmland.

## Supplies from farmland where animals graze or manure is spread

Divert rain water run-off so it does not flow into your supply (Eg with a small ditch leading away from your supply). Check that the farmer is aware of the drinking water supply and the need to avoid contaminating it by farming activity.

Fencing may be necessary to stop farm and other animals from gaining access to areas where they could contaminate the water source.

If your supply has water collection chambers and/or storage tanks:

- These should have watertight and vermin-proof walls and lids
- Tops of chambers or tanks should be above ground level to prevent water from surrounding land flowing into them
- Any overflow pipes or vents in chambers and tanks should be designed to stop animals and debris from entering them
- The collection chamber should not be close to any soakaway or drain

## If you supply water to others

If you supply water to other people in the course of a business, such as renting out holiday accommodation or using water for food production, you have a duty of care towards customers for the safety of the supply. For example, if you think your water may be unsafe, you may have to:

- Advise boiling all water for drinking and food production
- Use or suggest others use bottled water

## Should I get my supply checked?

We monitor the quality of all private supplies, although depending on how many people use the supply, this may not happen often. If you want to know the results of previous tests of your supply, contact us to obtain a copy of the analysis.

You can also contact us if:

- You would like to have an additional test done
- You are the sole user of a supply, and would like to have your water tested for the first time

There is likely to be a charge for this service. Alternatively, you can arrange for your own first time or additional tests using a private laboratory. Remember that a water test can only tell you about the quality of the water at the time of the test. The quality of your water may change. We can advise you what the result of the test on your water supply means.

## Should I get my supply treated?

If your supply is contaminated or may become contaminated, you can and should install treatment for your private water supply. If it serves more than one household it is better (and probably more economical) to install treatment for the supply as a whole rather than in individual households. Many different forms of treatment are available, and your choice must suit your particular supply and the type of contamination. We will be able to give advice about treatment methods or other improvements to your water supply. If you know your supply is contaminated with micro-organisms you should boil all water to be used for drinking and food preparation until suitable treatment is installed.

## What else can I do?

If you no longer want to use your private supply, you can ask your local water company about the possibility of connecting to the public supply or 'mains supply'. You will probably have to pay all of the costs. Contact your local water company for further information (Look in your phone directory under 'water' for their details).

## Sources of contamination

### **Micro-organisms**

A number of serious illnesses can be contracted from water that is contaminated with certain micro-organisms. The most likely source of contamination of the water will be animal droppings. Water supplies drawn from farmed land where animals graze or where manure is spread are at most risk.

The risk is particularly high at times of heavy rainfall when water may run directly off farmland and carry micro-organisms into private water supplies. Discharges from cess pits or septic tanks are another likely source of contamination.

All those who drink contaminated water are at risk of infection. However, the risk for those who do not drink the water regularly and are not used to it, such as visitors and guests, is likely to be greater. It may be advisable for them to use boiled or bottled water for drinking.

## Chemicals

Private water supplies may be affected by chemicals:

- used in industrial or commercial premises or workshops, for example solvents from metal finishing industries or dry cleaning premises.
- used in farming or forestry, ie nitrate and sheep-dip chemicals and other pesticides. Nitrate is only a problem in some parts of England and Wales. Water containing high levels of nitrate is particularly unsuitable for bottle-fed babies.
- occurring naturally in the catchment area, for example iron or manganese or colour from peat. These may affect the appearance, taste or smell of the water. On the whole, these are not dangerous to health.

If you are not sure whether your water is affected, ask your local council for advice about the level of nitrate or other chemicals in your water supply.

## Lead

Lead can be particularly harmful to very young children. Many private water supplies in England and Wales are naturally acidic and may dissolve lead. If your water supply passes through a lead tank or pipes, either outside or inside the home, it is likely there will be a significant amount of dissolved lead in your water and you may need to replace your tank or pipes.

## Types of private water supply

### **Springs, boreholes and wells**

Springs, boreholes and deep wells that draw water from deep underground sources are less likely to be contaminated than supplies from other sources but water may become contaminated where:

- the spring emerges
- the water collects in the borehole or well

In farmland, underground water can pick up nitrates (from fertilisers) or pesticides which may be harmful to health.

Water from shallow wells, and springs which draw water from close to the surface of the ground, is usually less satisfactory and more likely to be contaminated.

### **Streams, rivers, lakes and ponds**

The quality of water from streams, rivers, lakes and ponds will generally not be as good as that from springs, boreholes and wells. The quality of water will also vary depending on the weather conditions. It is most likely to be contaminated, particularly with micro-organisms, at times of:

- high rainfall
- warm weather

Water that runs across the land into streams, rivers and lakes picks up contamination from various sources, for example, from the soil and from the droppings of farm animals, wild animals and birds. Some of this contamination may be dangerous to health.



There are a number of companies who can advise on, provide and install treatment systems to remove a wide variety of contaminants.

More information is available from:

**British Water**

1 Queen Anne's Gate  
London SW1H 9BT

Tel: 020 7957 4554

The Drinking Water Inspectorate (DWI)  
regulates public water supplies in England and  
Wales:

[www.dwi.gov.uk](http://www.dwi.gov.uk)

**West Oxfordshire District Council**

Woodgreen

Witney

OX28 1NB

Tel: 01993 861060

Email: [community.services@westoxon.gov.uk](mailto:community.services@westoxon.gov.uk)

[www.westoxon.gov.uk](http://www.westoxon.gov.uk)